



CUSTOMER SUCCESS OFFICER

YOU ARE A PERFECT CANDIDATE IF:

- You speak fluent English (Native or C1-2 level) + at least 1 additional language
- You want to start your career in a fast growing Travel IT start-up
- You're passionate about new technologies
- You're always ready to help others and like to solve problems
- You have an outgoing and positive personality
- You are patient and confident in explaining new concepts
- You are a quick learner - adapting fast to change
- You're familiar with Customer Service trends and tools

WHAT YOU ARE GOING TO DO:

- Provide support for our customers all over the world
- Conduct demo sessions for new customers
- Create educational resources: knowledge base articles and tutorials for our customers
- Seek opportunities for continuous improvement

WHAT WE OFFER:

- Epic & cosy office in central Warsaw - Krucza street, great coffee, great atmosphere.
- Flexible working hours. Early bird or Night Owl - we're cool with it!
- Experience in a fast growing international start-up
- Daily interactions with customers from various countries
- Working hand in hand with the Co-founders. A great chance to receive mentoring, especially if you wish to run your own start-up in the future
- You will feel the direct impact of your work on the company's growth

Send us your CV and explain why we should pick you
to hr@nuevah.com